

Hackney Carriage Ranks - Bromsgrove District Council

Taxi rank provision across Bromsgrove District Council

1. How often do you use a Bromsgrove district taxi rank?				
Answer Choices			Response Percent	Response Total
1	Daily		72.22%	13
2	Weekly		22.22%	4
3	Monthly		5.56%	1
			answered	18
			skipped	2
Other, please provide details: (4)				
1	Rarely go on the ranks			
2	I request to a rank by the lady bird Aston field &a rank need to cutshil by shop some where.& black- well some where , train station burnt green etc.			
3	Hardly ever			
4	I don't use it often			

2. Which taxi rank do you use the most?				
Answer Choices			Response Percent	Response Total
1	Crown Close (Market Street Service Road), near bus station		68.42%	13
2	Hight Street outside the Golden Cross Hotel and public House		21.05%	4
3	Worcester Road, junction of George Street		5.26%	1
4	Worcester Road, junction of Station Street		0.00%	0
5	The Strand		5.26%	1
			answered	19
			skipped	1

3. Are you happy with the current taxi rank provision across the district of Bromsgrove?

Answer Choices			Response Percent	Response Total
1	Yes		45.00%	9
2	No		55.00%	11
			answered	20
			skipped	0

Please provide further details (10)

1	Not enough spaces
2	There could be a taxi rank in Rubery, new road, which could be useful.
3	Limited spaces on bus station,, which is the main pick up point I think in Bromsgrove
4	Not at all , Ranks are being deliberately being eliminated to support illegal taxi operations in the shire
5	The taxi rank at the bus station has not got enough 'official spaces' just 4 spaces is not enough, having to park the opposite side, sometimes there are taxis lined all the way day the bus station. The Golden Cross has 1 official space Again this is not enough. Also not enough licence enforcement officers around at night, where uber and redditch based drivers are parking on the ranks
6	We use almost all rank but I mention above deferent places. Then we can do better. Also existing rank need to extended.
7	I'm not happy with the current taxi rank provision. I would strongly support having an additional taxi rank in the Aston Fields area, as it has become a busy hub with more restaurants, cafés, bars and pubs opening. There is clearly a growing demand for taxis, with many customers waiting for them. A dedicated rank would make it easier for customers to access taxis and would also help local taxi drivers get more work and improve their earnings.
8	Crown Close rank is not big enough. High Street and Worcester rd can be difficult to use due to cars and vans using the rank and little to no enforcement.
9	More signage needed to deter/ inform public that these spaces are for Hackney carriage not their own parking
10	Not enough spaces

4. In your view, could any of the taxi rank spaces available across the district be better used as alternative parking?

Answer Choices			Response Percent	Response Total
1	Yes		21.05%	4
2	No		78.95%	15
			answered	19
			skipped	1

If you have answered 'yes' please provide further details (5)

4. In your view, could any of the taxi rank spaces available across the district be better used as alternative parking?

- | | |
|---|--|
| 1 | The strand hardly ever used. |
| 2 | They already being used by illegal taxi operator , fully supported and backed by Worcestershire county council to support their favourite operator. Although completely illegal as per policy of a shire |
| 3 | See above
Not enough 'official spaces' |
| 4 | I mentioned above:burnt green, Aston field ladybird,Cutshil etc. |
| 5 | The strand. Due to no enforcement this is usually occupied by uber vehicles. |

3. Rank 1 - Crown Close (Market Street Service Road)

5. Have you ever used this rank?

Answer Choices			Response Percent	Response Total
1	Yes		100.00%	20
2	No		0.00%	0
			answered	20
			skipped	0

6. On which days of the week have you used this rank?

Answer Choices			Response Percent	Response Total
1	Open-Ended Question		100.00%	20
1	I use it every single day.			
2	Everyday			
3	Everyday			
4	Monday to Saturday			
5	Mon-fri			
6	Every day of the week , ie 7 days			
7	I use this rank monday to Saturday			
8	Every day and sometimes every other day.			
9	Always			
10	Everyday			
11	Sunday			
12	All week			

6. On which days of the week have you used this rank?

13	Mon to ftday		
14	as and when i have bookings		
15	mostley monday to friday.		
16	Random		
17	From 11am to 14pm daily		
18	Tuesday Wednesday		
19	Every day		
20	All seven days		
		answered	20
		skipped	0

7. At what times of the day have you used this rank?

Answer Choices			Response Percent	Response Total
1	Open-Ended Question		100.00%	19
	1	7am to 5pm		
	2	Various times throughout the day		
	3	Throughout the day		
	4	9am to 5pm		
	5	10		
	6	Well all day till 9 pm		
	7	From 5am till 4pm		
	8	Morning and evening		
	9	Always		
	10	Afternoon		
	11	Morning		
	12	Daytime		
	13	9 - 3		
	14	midday onwards		
	15	3pm to 8pm.		
	16	As above		
	17	Morning		
	18	All times day and night		
	19	Morning or evening , whenever i work		
			answered	19
			skipped	1

8. Has there been sufficient availability of taxis at the times you have used this rank?

Answer Choices			Response Percent	Response Total
1	Yes		63.16%	12
2	No		36.84%	7
			answered	19
			skipped	1

9. Would this rank be better in another location?

Answer Choices			Response Percent	Response Total
1	Yes		5.00%	1
2	No		95.00%	19
			answered	20
			skipped	0

If you have answered 'yes' please provide reasons for your answer and suggest alternative location(s) (1)

1	It just needs to be better laid out You say that there is enough room for 5 cars, you can fit 4 cars on, mainly because we have to leave a big enough gap so we can pull out if required to. So yes 5 cars if parked bumper to bumper.
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4. Rank 2 - High Street, outside the Golden Cross Hotel and Public House

10. Have you ever used this rank?

Answer Choices			Response Percent	Response Total
1	Yes		90.00%	18
2	No		10.00%	2
			answered	20
			skipped	0

11. On what days of the week have you used this rank?

Answer Choices			Response Percent	Response Total
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11. On what days of the week have you used this rank?

1	Open-Ended Question	100.00%	18
1	Every day		
2	Mostly weekends		
3	Friday & Saturdays Sometimes sundays		
4	Not very often, on occasions.		
5	Mon fro		
6	7 days of the week if I can find place to park as it is occupied by either private cars , Favourite operator and delivery drivers and anybody who wants to park there and go into Golden cross for hours		
7	Monday to Saturday		
8	Every other day and especially in the weekends.		
9	Always evening & night		
10	Saturday		
11	All days as and when it is free from other vehicles and uber		
12	Mon to fri		
13	Friday and Saturday		
14	friday and saturday.		
15	Night time		
16	Tuesday Wednesday		
17	Through out the week		
18	Seven days		
		answered	18
		skipped	2

12. At what times of the day have you used this rank?

Answer Choices		Response Percent	Response Total
1	Open-Ended Question	100.00%	18
1	5pm to 10pm		
2	After 7pm		
3	Mostly late evenings		
4	During the day		
5	12pm		
6	Usually evenings if I could find place		
7	5am till 4pm		
8	Evening after 7pm.		

12. At what times of the day have you used this rank?

9	Same above	
10	Monday	
11	Daytime	
12	9 to 3	
13	from 7pm onwards until 1.30am	
14	10pm to 12 am.	
15	Evening time	
16	Morning	
17	Through out the day there is never space to park to drop off or pick up due to private cars parking as you have allocated public parking here they seem to take up the allocate taxi parking too	
18	Mostly evenings.	
		answered 18
		skipped 2

13. Has there been sufficient availability of taxis at the times you have used this rank?

Answer Choices			Response Percent	Response Total
1	Yes		47.06%	8
2	No		52.94%	9
			answered	17
			skipped	3

14. Would this rank be better in another location?

Answer Choices			Response Percent	Response Total
1	Yes		5.26%	1
2	No		94.74%	18
			answered	19
			skipped	1
If you have answered 'yes' please provide reasons for your answer and suggest alternative location(s) (3)				
1	Needs more spaces			
2	Again only 1 space, the lines painted on the lay you, has 1 space			
3	Extended rank will be better.			

5. Rank 3 - Worcester Road, junction of George Street

15. Have you ever used this rank?				
Answer Choices			Response Percent	Response Total
1	Yes		55.00%	11
2	No		45.00%	9
			answered	20
			skipped	0

16. On which days of the week have you used this rank?				
Answer Choices			Response Percent	Response Total
1	Open-Ended Question		100.00%	13
	1	Weekends		
	2	Weekends		
	3	Weekends		
	4	N/A		
	5	Again if I find a place I would use it during allowed hours but there is hardly any place		
	6	weekends		
	7	Friday		
	8	All days.		
	9	friday and saturday		
	10	friday and saturday.		
	11	Daily		
	12	None		
	13	Only weekend		
			answered	13
			skipped	7

17. At what times of the day have you used this rank?				
Answer Choices			Response Percent	Response Total
1	Open-Ended Question		100.00%	13
	1	7pm to 12am.		

17. At what times of the day have you used this rank?

2	Evening		
3	Late evenings		
4	N/A		
5	It could be any time (allowed for taxis) then again hard to find place to park		
6	evenings		
7	10pm		
8	Nights		
9	7pm until 1am		
10	1 am to 3 am.		
11	Everyday		
12	No		
13	Midnight after 12.00		
		answered	13
		skipped	7

18. Has there been sufficient availability of taxis at the times you have used this rank?

Answer Choices			Response Percent	Response Total
1	Yes		57.14%	8
2	No		42.86%	6
			answered	14
			skipped	6

19. Would this rank be better in another location?

Answer Choices			Response Percent	Response Total
1	Yes		7.14%	1
2	No		92.86%	13
			answered	14
			skipped	6

If you have answered 'yes' please provide reasons for your answer and suggest alternative location(s) (1)

1	I wouldn't know as I don't work these hours
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6. Rank 4 - Worcester Road, junction of Station Street

20. Have you ever used this rank?				
Answer Choices			Response Percent	Response Total
1	Yes		60.00%	12
2	No		40.00%	8
			answered	20
			skipped	0

21. On which days of the week have you used this rank?				
Answer Choices			Response Percent	Response Total
1	Open-Ended Question		100.00%	13
	1	Weekends		
	2	Weekends & sometimes sundays		
	3	N/A		
	4	All days		
	5	weekends		
	6	Always every night & evening		
	7	Friday		
	8	All		
	9	friday and saturday		
	10	friday and saturday.		
	11	Weekend		
	12	I don't		
	13	Weekend		
			answered	13
			skipped	7

22. At what times of the day have you used this rank?				
Answer Choices			Response Percent	Response Total
1	Open-Ended Question		100.00%	13
	1	10pm to 12am		

22. At what times of the day have you used this rank?

2	Late evenings		
3	N/A		
4	All allowed times provided there is no cars parked there		
5	evenings		
6	Same above		
7	11pm		
8	Nights		
9	7pm until 4am		
10	1 am to 3am		
11	Morning time		
12	I don't		
13	Midnight after 12		
		answered	13
		skipped	7

23. Has there been sufficient availability of taxis at the times you have used this rank?

Answer Choices			Response Percent	Response Total
1	Yes		61.54%	8
2	No		38.46%	5
			answered	13
			skipped	7

24. Would this rank be better in another location?

Answer Choices			Response Percent	Response Total
1	Yes		0.00%	0
2	No		100.00%	15
			answered	15
			skipped	5

7. Rank 5 - The Strand

25. Have you ever used this rank?				
Answer Choices			Response Percent	Response Total
1	Yes		60.00%	12
2	No		40.00%	8
			answered	20
			skipped	0

26. On which days of the week have you used this rank?				
Answer Choices			Response Percent	Response Total
1	Open-Ended Question		100.00%	12
	1	During the day		
	2	Hardly ever		
	3	Occasionally		
	4	Mon fri		
	5	Can be any day provided there is place to park		
	6	Occasionally		
	7	Evening 7to 10 pm		
	8	All		
	9	Daily		
	10	Tuesday Wednesday		
	11	Never		
	12	Weekend and weekdays		
			answered	12
			skipped	8

27. At what times of the day have you used this rank?				
Answer Choices			Response Percent	Response Total
1	Open-Ended Question		100.00%	9
	1	Now and again		
	2	12pm		

27. At what times of the day have you used this rank?

- | | |
|---|--|
| 3 | Again there is hardly a space to work if there is no private cars parked, Favourite operator uses this |
| 4 | As above |
| 5 | Daytime |
| 6 | anything |
| 7 | Morning |
| 8 | Never |
| 9 | Usually daytime or night time on weekend. |

answered	9
skipped	11

28. Has there been sufficient availability of taxis at the times you have used this rank?

Answer Choices			Response Percent	Response Total
1	Yes		37.50%	6
2	No		62.50%	10
			answered	16
			skipped	4

Comments: (6)

- | | |
|---|--|
| 1 | Again there is hardly a space to work if there is no private cars parked, Favourite operator uses this |
| 2 | This one is mainly used by general public parking there to use the local shops. Most of the time there is no where for taxis to park |
| 3 | Need little more |
| 4 | Usually can't use on the evening because of uber |
| 5 | always has uber cars or private cars parked up instead |
| 6 | This area is usually used by uber drivers to wait for jobs. Removing taxi rank from here would be giving them more space . |

29. Would this rank be better in another location?

Answer Choices			Response Percent	Response Total
1	Yes		6.25%	1
2	No		93.75%	15
			answered	16

29. Would this rank be better in another location?

		skipped	4
If you have answered 'yes' please provide reasons for your answer and suggest alternative location(s) (1)			
1	This rank is not used by the taxi drivers most of the time.		

8. Additional comments

30. Do you have any other comments to make in respect of this survey?

Answer Choices		Response Percent	Response Total
1	Open-Ended Question	100.00%	9
1	No		
2	A lot but surely you wouldn't like that , comments , experience , lack of council enforced , deliberate intentions, worth writing 500 page book but I am not going to, wouldn't that be better when you had Cobra committe meeting 🤔 , have invited drivers as well as this department s existence is purely depend on drivers , if not all drivers at least a single representative of drivers , But		
3	We will like better display of signage to say only Taxis can park here from certain time as this is a Taxi rank. This is due to constant arguments when public and other taxi drivers from other councils.		
4	If you consider my above survey I will be appreciate. Thank you.		
5	No		
6	No		
7	Lack of enforcement from licensing is a concern.		
8	the ranks are fine where they are but need more signage on the lamp posts and painted signage on the floor indicating that this is for taxi parking only the spaces need to be more clever in layout, if drivers parked properly then the crown hotel rank as an example can park 5 cars back to back we have too many private cars and uber cars parked at the ranks especially after 7pm and on weekends that then don't allow us to park and then make the availability of taxis limited as we can find nowhere to park ourselves		
9	Please take action against the Wolverhampton taxi drivers		
		answered	9
		skipped	11

9. About you

31. In what capacity are you responding to this consultation (select all that apply):				
Answer Choices			Response Percent	Response Total
1	Licensed hackney carriage driver		95.00%	19
2	Licensed private hire driver		0.00%	0
3	Licensed private hire operator		5.00%	1
4	Councillor		0.00%	0
5	Member of the public		0.00%	0
6	Other (please specify):		0.00%	0
			answered	20
			skipped	0
Other (please specify): (0)				
No answers found.				